

TRREB Members Supporting the Ontario REALTORS Care® Foundation

00:05.1 - 00:08.5

We are dealing with youth who've been rejected from family, friends,

00:09.0 - 00:12.5

and are just dealing with being in public spaces where there's so much

00:12.5 - 00:13.4

hostility.

00:14.4 - 00:17.9

The agency was founded 30 years ago in the basement of my house.

00:18.7 - 00:22.8

I'm a survivor of childhood sexual abuse and had a very destructive life.

00:23.2 - 00:26.5

And when I got back into healing, I thought, wow,

00:26.5 - 00:29.5

if I could only help one other person, like someone help me,

00:30.6 - 00:34.0

The support we give them, um, just not the physical items,

00:34.1 - 00:37.2

but the emotional support. It's really important. I feel

00:46.7 - 00:51.1

hope starts here at the Haven. Refugees, newcomers to Canada,

00:51.2 - 00:55.6

for instance, or even other people that are employed that need the extra help.

00:55.9 - 01:00.7

We're kind of a stepping stone for them. Clothing.

01:01.2 - 01:04.4

August 19th at 1:00 PM Good. Okay.

01:04.4 - 01:09.3

And then tomorrow we'll see you at 1205. Some people, when they walk in,

01:09.6 - 01:12.9

some are nervous, a little bit embarrassed, but you know what? We,

01:13.0 - 01:15.5

we really care as a team. We really care.

01:16.0 - 01:19.9

People leave here feeling good. You can see this, um,

01:20.4 - 01:21.6

new confidence in them.

01:24.1 - 01:28.5

Each youth has their own room with a private bathroom and they also have a

01:28.5 - 01:31.9

kitchen staff that is available to facilitate meals.

01:32.3 - 01:36.6

We also have clinical counselors who are there to focus on the youth's mental

01:36.6 - 01:41.4

health. The thing that motivates me is being able to see youth thriving in this

01:41.4 - 01:42.2

environment.

01:42.3 - 01:45.7

Even when they graduate from the program and they move into independent living,

01:45.8 - 01:49.2

they found community as a result of being here at Friends of Ruby.

01:50.2 - 01:53.5

Our main service that we offer is delivering hope.

01:54.2 - 01:58.4

It might be a woman escaping a domestic situation.

01:58.6 - 01:59.5

She's in a shelter.

01:59.9 - 02:04.5

She might have a couple of children and someone can come in here and they can

02:04.5 - 02:07.1

get clothing, housewares, furniture.

02:07.4 - 02:11.5

In some cases we can help them totally set up their home.

02:12.3 - 02:15.1

When a woman comes in here, a lot of them cry.

02:15.7 - 02:18.2

And actually it moves me sometimes because

02:20.2 - 02:24.1

they will get up, they will get upset about a measuring cup.

02:25.0 - 02:29.0

'cause just that somebody bothered to give them a measuring cupboard.

02:29.1 - 02:30.9

It seems like such a small thing.

02:33.0 - 02:36.5

Your donations are well used at the Haven as,

02:36.6 - 02:39.2

as someone that who's here for a good part of the week.

02:39.9 - 02:42.9

I can see the difference it makes to all our clients.

02:43.6 - 02:45.9

You have no idea when that money comes in,

02:45.9 - 02:49.1

how much we appreciate it and we can just do so much more.

02:49.7 - 02:53.7

Thank you so much for your contributions because I don't think you realize the

02:53.7 - 02:56.0

impact that you're making on the lives of our youth.

02:56.6 - 02:59.8

So thank you all so much and you, and not just for us,

03:00.0 - 03:02.0

but for all the agencies that you're helping.